

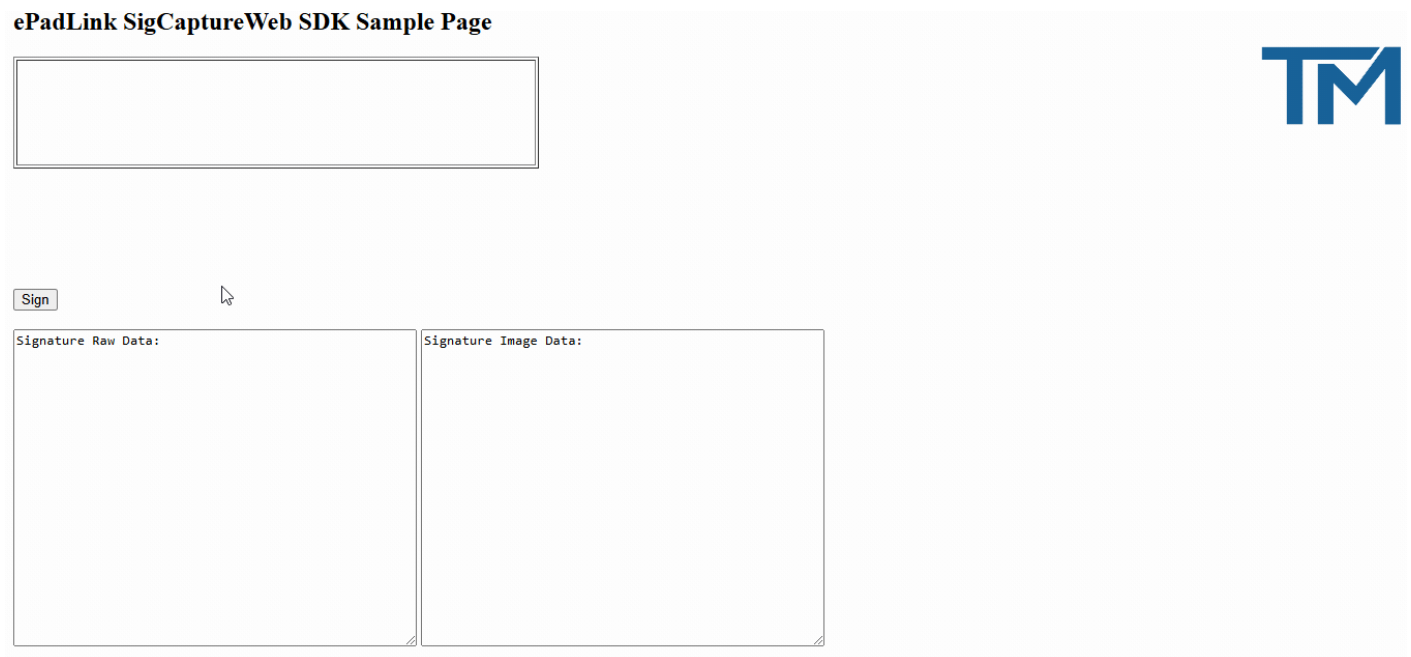
DSGSS Signature Pad (ePad)

Troubleshooting Tips:

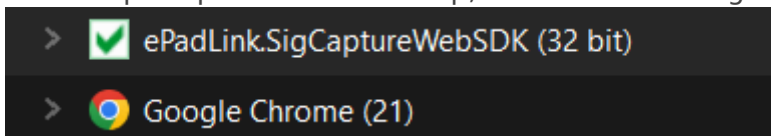
1. Open the sample page:

http://www.epadsupport.com/sign_chrome_ff_sigcapturewebsdk/sign_chrome_ff_sigcapturewebsdk.html

2. Click the "Sign" button and wait for prompt



3. If the prompt doesn't come up, check Task Manager for:



4. Instructions will only work for DSGSS, if you need to have a signature pad for [RouteOne](#), refer to link for any legacy installation instructions. Note: Purchase of Topaz signature pad will likely be necessary

Please ensure you are using the correct DSGSS Credit Application URL; also available on the Heimdall panel.

<https://tmaclouds.com>



DSGSS Credit
Application



Revision #8

Created 21 November 2024 19:05:11 by Admin

Updated 5 December 2024 19:02:09 by TMAIT